

JAYSON DAVIS



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215 W 6th St
Los Angeles CA 90014

SKILLS

Operating Systems:

MacOS, Windows, iOS,
iPadOS, Android,
ChromeOS

Software Proficiency:

Microsoft Office Suite,
Adobe Premiere, Final Cut
Pro, DaVinci Resolve,
Nuke, Mocha Pro,
Shotgun, Photoshop

Technical Skills:

Troubleshooting of hardware
and software issues, setup and
configuration of devices,
software installation and
updates.

Customer Service:

Complex problem-solving,
oral and written
communication,
multitasking, team
collaboration, time
management, and customer
support.

OBJECTIVE

Detail-oriented professional with over 10 years of experience as a VFX compositor, alongside a background in customer service and growing experience in IT support. I am seeking an entry-level IT position to apply problem-solving abilities and technical experience, with a long-term goal of advancing within the field.

EXPERIENCE

Technical Support Consultant, Los Angeles, CA.

Jan. 2018 - Present

Proficient in troubleshooting hardware, software, and network-related challenges while delivering tailored solutions to meet client needs.

- Resolved hardware, software, and network connectivity issues with a 95% resolution rate on first contact.
- Simplified complex technical concepts for non-technical users, achieving a 98% customer satisfaction rating.
- Maintained and updated device configurations, ensuring optimal functionality for small office environments.

Help Desk Technician, DTC, Santa Clarita, CA

Jan. 2024 – Jan. 2025

Responsible for providing frontline IT support to end-users by diagnosing and resolving hardware, software, and network issues. Ensures smooth operations through effective ticket management, user onboarding, and routine system maintenance while delivering exceptional customer service.

- Provided technical support to resolve hardware, software, and network issues, ensuring minimal downtime for end-users.
- Managed ticketing systems to track, prioritize, and resolve user inquiries efficiently while maintaining high customer satisfaction.
- Assisted with IT onboarding, including setting up user accounts, configuring workstations, and educating employees on system use.

Compositor, Various Studios, Los Angeles, CA

Feb. 2010 - Nov. 2023

Experienced VFX Compositor with a strong technical history in creating seamless visual effects for film and television. Worked at Studios like: Scanline VFX, CoSA VFX, Outpost VFX, and Lola VFX.

- Partnered with VFX teams to finalize shots for high-profile productions, employing advanced software tools such as Nuke and Mocha Pro.
- Integrated CGI and live-action elements, using techniques such as rotoscoping, rig removal, and color correction, contributing to award-winning visuals.
- Collaborated with cross-functional teams to overcome VFX pipeline challenges, ensuring seamless project execution and timely delivery.

Server, Various Restaurants, Ventura, CA,

June. 2001 - Feb. 2009

Responsible for providing exceptional customer service by taking orders, delivering food and beverages, and ensuring a positive dining experience. Duties include communicating with kitchen staff, addressing guest needs, managing payments, and maintaining a professional and friendly attitude throughout service.

EDUCATION

ABCO Technologies, Los Angeles, CA — Diploma for CompTIA A+

Brooks Institute, Ventura, CA — B.A. in Film and Video Production

I.A.D.T., Tampa, FL — A.S. in Film and Video Production

October 2024

May 2009

June 2005